



**Wherever You Go
Go with**



**Absolute
Peace of Mind**

**24 x 7 Mitsubishi
Roadside Assistance**

Toll free No: 1800 102 2955
0124 401 2955 (On cost)

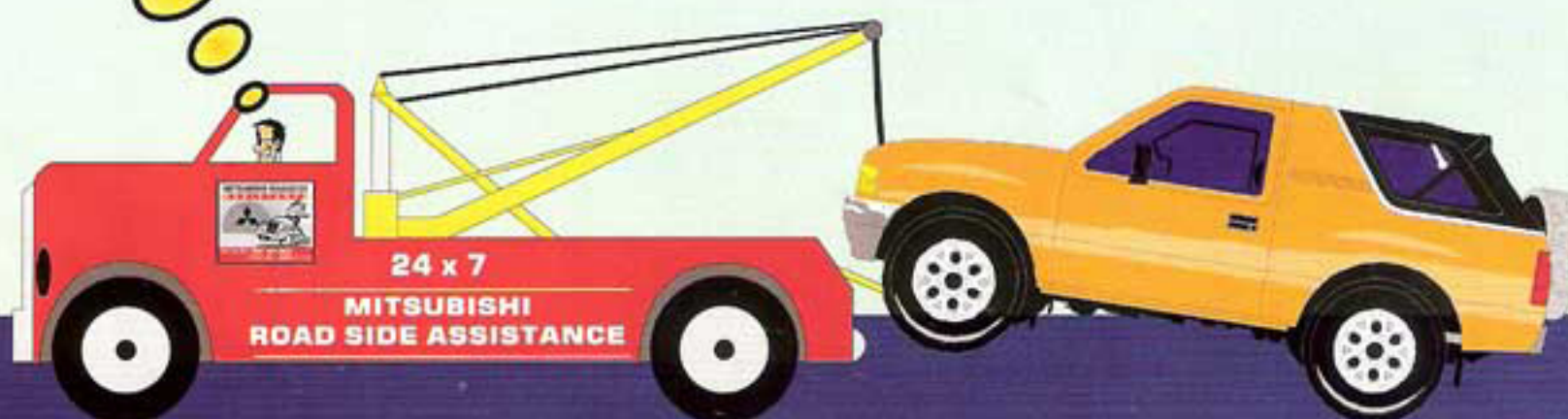
**I'm
Stuck!!**



**Can't I
drive
peacefully??**



**We are there
to help you
any time**



Mitsubishi Roadside Assistance – Peace of Mind Motoring 24 hrs/7 days

While it is our sincere hope that your travels are always trouble free, breakdowns & road traffic accidents do happen – our goal is to ensure that even if your Mitsubishi vehicle is immobilized, whether at home or while traveling, any inconvenience to you & your family is minimized.

Getting Help - What to do when you need Assistance

In the event of a breakdown or accident, simply call Mitsubishi Roadside Assistance on **1800-102-2955*** (toll free from anywhere in India).

*** In case of difficulty in reaching this toll free number from your phone network, please dial 0124 4012955. (Call charges apply)**

Duration of the Road side Assistance Program

The Roadside assistance is available for duration of 12 months from the date of purchase of the program. This Roadside assistance can be bought through your authorised HM-Mitsubishi Dealer, any time irrespective of vehicle warranty period.

Owners of Mitsubishi vehicles which are aging less than five years (0-5 years) from the date of sale are eligible to purchase this "Roadside Assistance" program through a special registration.

Covered Events:-

- ▲ Human error
 - ▲ Battery problems: flat battery
 - ▲ Fuel problems: out of fuel, incorrect fuel, or contaminated fuel
 - ▲ Key problems: locked keys, lost keys, or broken vehicle keys
 - ▲ Tyre problems: Puncture bolts or valve related issues
- ▲ Mechanical or electrical breakdown leading to stoppage / immobility of the vehicle.
- ▲ Road Traffic Accident where the vehicle is immobilized

Assistance will be provided no matter where you are (i.e. at home, on the roadside, on the highway, in a parking lot, etc), as long as you are not already at an authorised HM-Mitsubishi Dealer and you are not beyond 100 km of any authorised HM-Mitsubishi Dealer.

Summary of Customer Benefits

Roadside Assistance at home or on the road

Vehicle Recovery

If your vehicle is unable to be mobilized following a mechanical or electrical breakdown, a recovery vehicle will be sent to recover your vehicle to the nearest authorised HM-Mitsubishi Dealer.

Taxi Benefit

If your vehicle is recovered to a dealer by Mitsubishi Roadside Assistance, the driver and passengers will be provided with one free taxi ride, up to 50 km from the breakdown location, in order to continue your journey.

Vehicle Recovery following an Accident

If your vehicle is unable to be mobilized following a road traffic accident, Mitsubishi Roadside Assistance will organize to send a recovery vehicle to recover your vehicle to the nearest authorised HM-Mitsubishi Dealer.

Covered Customers

The owner (or driver) and all the passengers traveling in the vehicle at the moment the emergency assistance was required, up to the legal passenger limit of the vehicle. Vehicles sold by unauthorized dealerships, and any vehicles originally sold (as a new car) in any other country besides India, are not eligible for the assistance services and benefits.

Non-covered Events

Mitsubishi Roadside Assistance is designed to help in events that lead to stoppage/immobilization of your vehicle. As a result, this program will not cover any of the following events that you may encounter while driving your vehicle:

- ▲ Faulty fuel gauge
- ▲ Speedometer not working
- ▲ Air-conditioning is not working
- ▲ Passenger door(s) cannot be opened when there are no passengers in the vehicle
- ▲ Boot cannot be opened
- ▲ Front and/or rear demisters are not functioning
- ▲ Horn is not functioning
- ▲ Damaged door mirrors
- ▲ Rear view mirror is damaged but it does not obstruct the driver's vision
- ▲ Damaged or faulty fuel cap but vehicle has not run out of petrol and there is enough fuel in the tank to enable the vehicle to reach the nearest authorised HM-Mitsubishi Dealer
- ▲ Sunroof cannot be opened
- ▲ Sunroof cannot be closed but weather conditions are fair and the vehicle is not exposed to any security risk
- ▲ Windows cannot be opened
- ▲ Windows cannot be closed but weather conditions are fair and the vehicle is not exposed to any security risk
- ▲ Seat adjuster is faulty but the vehicle can be safely driven
- ▲ Passenger seat belts are faulty but there are no passengers in the vehicle
- ▲ Faulty security system unless the vehicle is immobilized or unless the alarm is sounding continuously
- ▲ Air bag warning lights are illuminated
- ▲ Traction control lights are illuminated
- ▲ Other non-safety related lights/service warnings are illuminated
- ▲ Vehicle runs out of windscreen wiper fluid
- ▲ Front windscreen wipers faulty but weather conditions are fair
- ▲ Rear windscreen wiper faulty

General Exclusions

There are general exclusions under the Mitsubishi Roadside Assistance, and therefore will not be responsible for any assistance as a result of anything like Adverse Weather conditions, External factors, Locked Keys, etc.

**Happy with
Hassle free
Assistance!!**



Mitsubishi Peace of Mind Roadside Assistance Plan

Special Features

- ▲ Peace of Mind motoring.
- ▲ Removes unexpected and non-budgeted costs of breakdown.
- ▲ Can be transferred, hence increases the resale value.

Register for one today!

The contents of this brochure are subject to the full terms and conditions of the Mitsubishi Peace of Mind Roadside Assistance Plan, which are available with authorised HM-Mitsubishi Dealer.

**MITSUBISHI ROADSIDE
ASSISTANCE**



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0124 401 2955 (On cost)



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